ACN | DigitalTalk® *EXPRESS*

PANASONIC PHONE SYSTEM INSTALLATION GUIDE

Model numbers: KX-TGP600, KX-TPA60, KX-TPA65

CONGRATULATIONS ON THE PURCHASE OF YOUR NEW ACN DIGITALTALK® EXPRESS PHONE SYSTEM!

STOP

Before you begin the installation process, please confirm you have the following:

1. An active Internet connection
2. All devices associated with your new phone system
3. ACN **Installation Instructions** email *(Required for telephone number registration and configuration (see page 2))*

Once confirmed you have the items noted above, please review then follow the instructions in sequence below, beginning with **Step 1.**

It is important to note that the initial setup process and registration of your devices can take up to **1 hour**. Please ensure that you have completed the process to **charge your handset** (if applicable) prior to beginning the installation process.

REVIEW ITEMS INCLUDED WITH YOUR PHONE SYSTEM

Depending on the equipment ordered, you will have the following items included in your shipment:

Wireless Base Station (KX-TGP600)

AC Adaptor for Base Station (1)
DC Output: 6.5 V

Desktop Phone (KX-TPA65)

AC Adaptor for Desktop Phone (1)
DC Output: 6.5 V

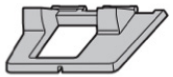
Desktop Handset (1)

Ethernet Cable (1)

Screws & Washers for Desktop Wall Mount (2/2)

Desktop Handset Cord (1)

Desktop Stand (1)



Handset Phone (KX-TPA60)

Handset Batteries (2)

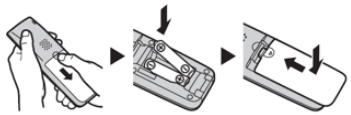
AC Adaptor for Handset Charger (1)
DC Output: 5.5 V

Handset Belt Clip (1)

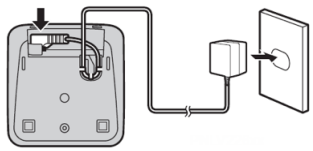
STEP 1 A SETTING UP THE HANDSET(S) CHARGER / PREPARING THE HANDSET(S) FOR USE

Handset

1. Open the battery cover, insert the batteries and close the cover.



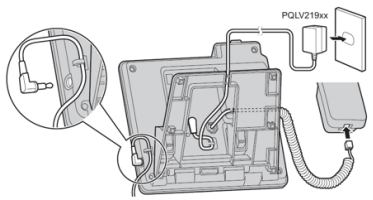
2. Connect the AC adaptor to the charger.
3. Place handset in charger for at least six (6) hours prior to registration/use.



Bottom of Handset charger

STEP 1 B ASSEMBLING THE DESKTOP PHONE(S)

Desktop Phone



Bottom of Desktop Phone

Attach the AC adaptor, corded handset (and headset, where applicable) to the desktop phone.

ACN | DigitalTalk® *EXPRESS*

PANASONIC PHONE SYSTEM INSTALLATION GUIDE

Model numbers: KX-TGP600, KX-TPA60, KX-TPA65

TELEPHONE NUMBER REGISTRATION & CONFIGURATION

Before proceeding with Step 2, please locate and reference the following ACN DigitalTalk® *Express* emails:

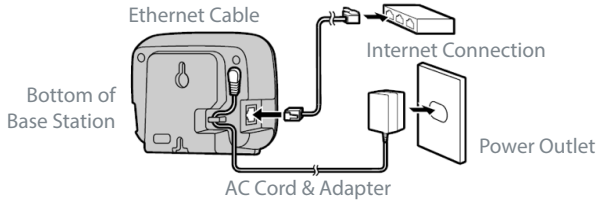
1. **Outbound Calling Activation/Network Provisioning:** Identifies the date in which ***outbound*** calling will be enabled and that your devices are active on the ACN network.
2. **Installation Instructions:** Includes a complete list of your telephone numbers and the order in which they have been activated, along with detailed installation instructions.
3. **Firm Order Confirmation** (only applicable if transferring phone number(s)): Identifies the date your phone number(s) will be transferred to ACN and when ***inbound*** calling will be enabled.
   - You may install your equipment once received. However, your phone numbers will not ring to your phone system until inbound calling is enabled on the date noted in this email.

Emails 1 and 2 will be sent in sequence, and are required in order for you to register your handset/desktop phone(s).
If for any reason you do not have either of these emails, please contact us at 877-876-8767 (U.S.) or 800-219-0143 (CA).

STEP 2 SETTING UP THE WIRELESS BASE STATION

Base Station

1. Connect the AC adaptor to the base station.
2. Plug an active Internet connection into the base station via an Ethernet cable.
3. Wait 10 minutes.
4. The Status LED on the base station will change multiple times from red to amber to green.
5. Verify the base station Status LED is solid green.
6. At this point, pairing of your handset/desktop phone to the base station can begin.



STEP 3 PAIRING THE HANDSET/DESKTOP PHONE(S) TO THE BASE STATION

A phone number must be assigned to each handset/desktop phone. Phone numbers are assigned to the handset/desktop when paired to the base station. Pairing the handset/desktop to the base station – in the order listed in the Installation Instruction email – is necessary to ensure that each device is paired with the correct phone number.

When pairing a new handset/desktop phone:

1. **Base Station:**
   - Press and hold the handset locator button (on the right side of the base station) for about 4 seconds until the Status LED flashes red. The next step must be completed within 2 minutes.
2. **Handset/Desktop Phone(s):**
   - Press and hold **OK** until "Please Wait" is displayed on the LCD. Once complete, the hand set/desktop phone will display "Registered."
   - On initial pairing, the handset/desktop phone will update its firmware. This can take up to 20 minutes for each handset/desktop phone.
   - You may pair additional handset/desktop phones while others are updating firmware.
3. Repeat this process for each handset/desktop phone. You can register up to 8 handset/desktop phones to your base station. *Each device must have an associated phone number.*
4. **During updates, please do not use the devices. The screen will change display status showing "Downloading," "Erasing," and "Writing," and the device may reboot or turn off.**
   - If your device has turned off, please turn it back on by pressing/holding the power button.
   - You will see the **handset ID in the top left** and the **telephone number in the bottom** of the display once pairing is complete.

To change the pairing of the telephone numbers to handsets/desktop phones, please reference the document titled **"How to Change Line to Device Pairings"** located within the **Products & Services Support** section of myacn.com and myacncanada.ca.

CONGRATULATIONS! SETUP IS COMPLETE

NEED HELP? For additional information on this product and installation options, please visit myacn.com (U.S.) or myacncanada.ca (Canada).

© ACN Opportunity, LLC 2017 PanasonicQIG_PR_DPS_121217